

V3 Dante Card Firmware Update Instructions

Dante64 V3 / Dante128 / SQ Dante32 / SQ Dante64

- ① These instructions are for V3 cards only. These can be identified by the presence of “V3” on the front panel. The following V3 cards are available.

Dante Card	Mixer
Dante64 V3	dLive, Avantis
Dante128 V3	dLive, Avantis
SQ Dante32 V3	SQ, AHM
SQ Dante64 V3	SQ, AHM

1.1 Updating the Firmware

- ① A&H V3 Dante Cards are not currently supported by Audinate Firmware update manager and must be updated via a web browser.

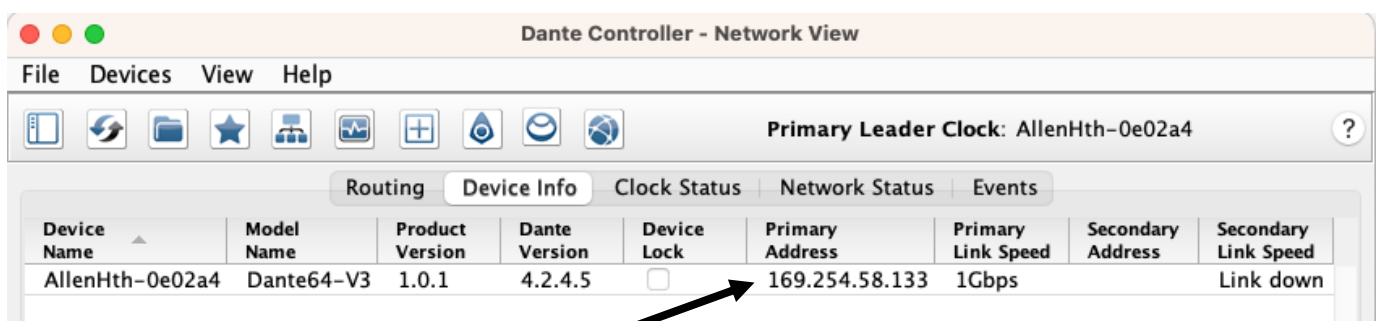
1. Download the latest firmware from www.allen-heath.com and save the .zip file.
2. Extract the .zip file and ensure you have the correct update file for your card by checking the firmware file extension.

Dante Card	Extension
Dante64 V3	*.d64
Dante128 V3	*.d128
SQ Dante32 V3	*.s32
SQ Dante64 V3	*.s64

3. Connect a computer to the Primary port of the Dante card.

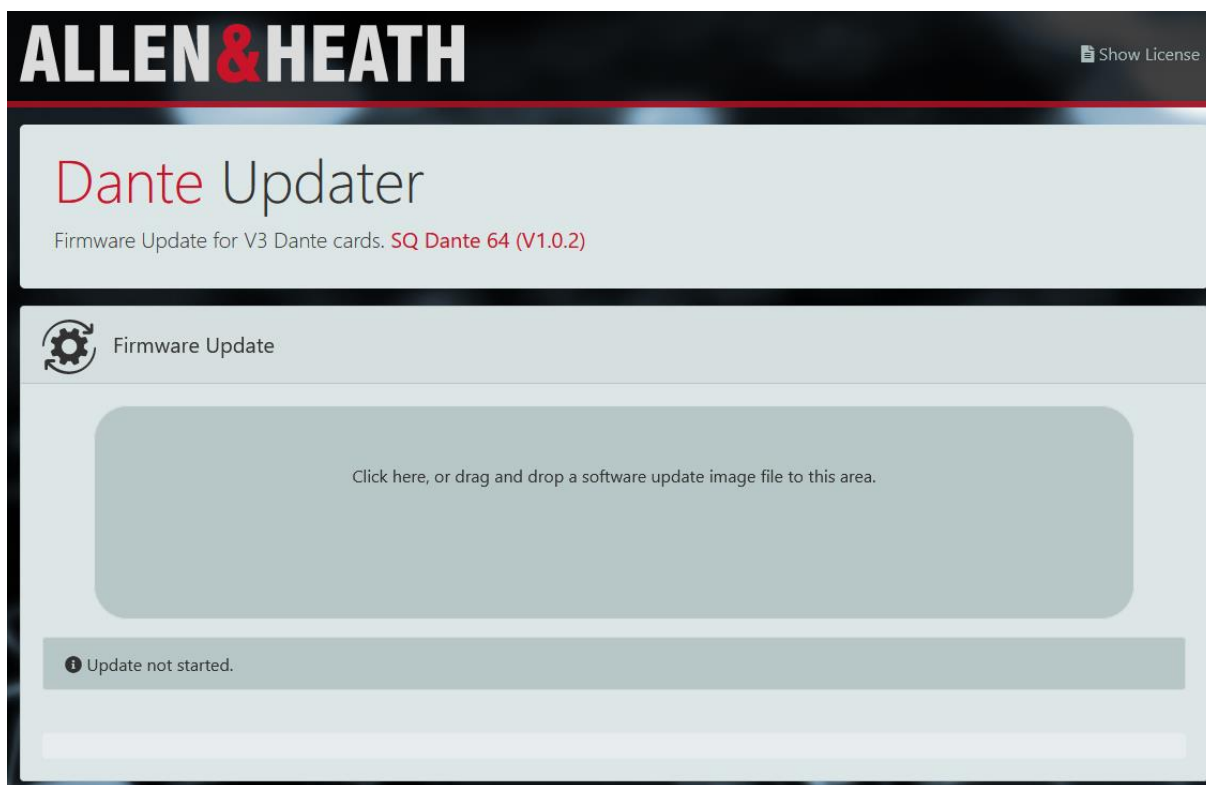
- ① Do not attempt to update the Dante Card over the Control Bridge.

4. Find the IP address of the Dante card using the “Device Info” tab of Dante Controller.



5. Open a browser on the computer and enter the IP address of the Dante card into the address bar to access the updater.

① Ensure your computer and the Dante card are in the same subnet.



6. Follow the instructions on screen, using the correct file for Dante card being updated (see table in step 2).

① Do not interrupt the firmware update process.

7. Once the card has updated, confirm all channel subscriptions and clock settings are correct in Dante Controller.

1.2 Troubleshooting

I can't find the IP address of my Dante card:

Audinate have a guide on finding the IP address of a Dante Card on their knowledgebase.

www.audinate.com/learning/faqs/how-can-i-locate-a-dante-device-with-a-static-ip-address-in-an-unknown-subnet

I'm presented with an error message "This type of file cannot be uploaded":

Ensure you have attempted to upload the correct version of the firmware for your card.